

# Data

For a Messy Situation, you can gather data to help you with problem solving.

Know	Need or Want to Know

# Problem

Use the Data you've uncovered to make several possible problem statements.

**In What Ways Might ... or How Might ...**

Figure 2: Data & Problem

Choose a problem statement that you can use to generate many, interesting, and unusual ideas. In what ways might \_\_\_\_\_

---

## Idea

For your problem statement, generate as many ideas as you can.

## Solution

Think of a number of criteria to use to help you compare, improve, or evaluate your ideas. Write your criteria here:

Choose the most important criteria, then use them to analyze your ideas. What ideas (or combinations of ideas) are most promising?

Figure 3: Idea & Solution

# Acceptance

Use the questions "Who? What? When? Where? Why? and How?" to help you turn your most promising ideas into useful ones.

Assisters	Resisters

# Plan of Action

Now, write out your Plan. Be as specific and detailed as possible.

1. (24-hour step)
- 2.
- 3.
- 4.
- 5.
- 6.

Figure 4: Acceptance & Plan of Action